

1 April 1998



Medical

EMERGENCY SERVICES

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OPR: 439 MDS/CC (MSgt Alec Yarborough)
Supersedes WAFBR 160-1, 1 August 1990

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Pages: 3

Distribution: F

This instruction implements AFRPD 44-1, *Medical Operations*. It establishes procedures relating to the provision of services to members experiencing a medical or psychiatric emergency (i.e., suicidal, homicidal). It delineates the scope of services available and assigns responsibilities associated with the provision of medical or mental health services. It applies to all military and civilian members assigned or attached to Westover ARB including tenant organizations

SUMMARY OF REVISIONS

This revision includes procedures for handling psychiatric emergencies (paragraphs 2.2 through 2.2.8). A (I) indicates revisions from the previous edition.

1. Responsibilities. The 439 Medical Squadron Commander (MDS/CC) acts in a consultant capacity to the 439 Airlift Wing Commander (AW/CC) concerning medical emergencies. All personnel assigned to the 439 AW should be familiar with procedures related to medical and psychiatric emergencies. The 439 MDS is not a medical treatment facility and, therefore, is limited to the advising and tracking roll in the event of a psychiatric emergency.

2. Procedures:

2.1. Emergency Medical Services.

2.1.1. When an injury or serious illness occurs and emergency medical assistance is required, notify 439 Security Forces Squadron (SFS) and provide the desk officer with the following information:

2.1.1.1. Type of assistance required.

2.1.1.2. Location of injured or seriously ill.

2.1.1.3. Callers name and the phone number from which this call is being placed.

2.1.2. 439 SFS will:

2.1.2.1. Notify contract ambulance service, when required.

2.1.2.2. Notify Fire Department for emergency medical assistance.

2.1.2.3. Dispatch a patrol car to the appropriate base gate to escort the ambulance to the location of the injured or seriously ill.

2.2. Psychiatric Emergency.

2.2.1. Whether the situation arises during or after normal duty hours, the first responding element to be notified is 439 SFS at ext. 116.

2.2.2. 439 SFS will:

2.2.2.1. Dispatch a patrol vehicle immediately to the designated location.

2.2.2.2. Notify the Massachusetts State Police.

2.2.2.3. Notify the Fire Department at ext 117.

2.2.3. 439 SFS and State Police determine if protective use of restraints may be necessary for a member who is acutely agitated or severely disturbed and may harm themselves or others.

2.2.4. The Fire Department determines if there are acute medical needs, in which case, a contract ambulance is alerted.

2.2.5. Any situation in which danger to self or others is suspected should result in transportation of the member to Holyoke Hospital or to a safe containment area.

2.2.6. Members transported for evaluation are accompanied by 439 SFS or State Police.

2.2.7. The 439 AW/CC and 439 MDS/CC must be notified within 24 hours of any psychiatric emergency.

2.2.8. If a member is transported for psychiatric evaluation, Security Forces should initiate steps to notify the member's group commander within 24 hours. If a member is active duty, the unit should be notified. If the member is admitted to a psychiatric facility, the 66th Medical Group's Mental Health Office, Hanscom AFB, MA is notified by 439 MDS within 24 hours to determine future transfer or disposition of member.

2.3. Injured Personnel Not Requiring Ambulance Service:

2.3.1. During normal duty hours, injured personnel are transported to the contract medical facility by shop personnel.

2.3.2. After duty hours, the supervisor calls the Fire Department to dispatch emergency medical assistance to the scene. If additional medical treatment is required and ambulance services is not

required, the supervisor, or preferably the supervisor's designee, provides transportation to a civilian physician or hospital.

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